

Quality Policy

Hydrock is committed to providing quality services through the provision of an effective Integrated Management System. Hydrock's approach is based upon applying its corporate values to all areas of the business and promoting a culture that encourages the identification of innovative ideas and the continuous improvement of our business.

In order that we meet our responsibilities to our customers, partners and employees we are committed to the following quality objectives:

- Provide a system that is clear and as simple as possible, as a means of achieving management objectives and continually improving our quality processes
- Ensure that customer needs and expectations are determined and fulfilled with the aim of achieving customer satisfaction
- Communicate throughout the organisation the importance of meeting customer needs and legal requirements
- Provide professional and competent resources, supplemented with training and development plans
- All personnel understand the requirements of this Quality Policy and abide with the contents of the Integrated Management System manual
- Ensure that our company ethos, core values and social responsibilities are embedded into our business practice
- This Quality Policy is regularly reviewed in order to ensure its continuing suitability

Hydrock will ensure that these requirements are defined within the Integrated Management System, which is accredited to ISO 9001 and developed to meet the needs of our business.

This policy and associated documentation will be implemented, maintained and communicated to all employees and be available to all interested parties and the public when requested.



Dr Brian J. McConnell
Managing Director
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